



Unity Health Plans Insurance Corporation
Community Network
 840 Carolina Street
 Sauk City, WI 53583
 (800) 362-3310 FAX (608) 643-2564
 www.unityhealth.com

Type of PlanHealth Maintenance Organization
 Total Number of Members77,627
 Years of Operating Experience..... 18
 Total Number of Primary Care Physicians (PCPs)275
 Percentage of PCPs Accepting New Patients 87%
 Percentage of Board Certified Specialty Care Physicians 86.4%
 Number of Urgent Care Facilities..... 14
 Number of Dentists23
 Percentage of Dentists Accepting New Patients..... 96%

ADDITIONAL INFORMATION

Referral/Prior Authorization Requirements	When you require specialty care, your PCP will refer you to a Unity Health Plans specialist. A written referral is required by Unity Health Plans prior to receiving services with a specialist. You can be referred to any participating specialist within the network. Covered benefits for chiropractic care, behavioral health care, dental care (except TMJ/TMD), one annual routine eye exam and routine OB/GYN care do not require a written referral request from your PCP, but you must use a participating network specialist.
Medicare Claims Procedure	Most Unity Health Plans providers accept Medicare assignment. When using these providers, you do not need to submit anything to Unity. In those few cases when a provider does not accept assignment, we will notify you and the provider if a copy of your Explanation of Medicare Benefits (EOMB) is needed.
Prescription Drug Policy	Unity Health Plans has an extensive network of convenient pharmacy locations, including national pharmacies. To improve the quality of care for you, we have a drug formulary of over 2,000 drugs. This formulary assists physicians and pharmacists in the management of drug selections and promotes proper use of prescription drugs. Unity's Pharmacy and Therapeutics (P&T) Committee updates the formulary several times a year. Participating physicians and pharmacists serve on this committee. They consider quality, safety, effectiveness, and affordability when deciding which medications to include on the formulary. Medications listed on the formulary are subject to change. To obtain a current copy of Unity's drug formulary, contact Customer Service at 800-362-3310. In addition, some drugs (less than 40) may require prior authorization. The ordering physician must submit a request for the drug, and a decision will be made by a pharmacist within Unity's pharmacy program. You can also begin this request process, or check on the status of a request, by calling our Pharmacy Services Department at 800-788-2949.
Dispensing Policy	There are four categories of maintenance drugs that can be dispensed in a 3-month supply with three copayments charged. These medications include thyroid hormone replacements, long acting nitrates, phenobarbital, and oral contraceptives. Call the pharmacy help-line at 800-788-2949 to find out if your maintenance medication can be dispensed in a 3-month supply.

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Mail Order	Unity currently has an agreement with the University of Wisconsin Hospital and Clinics Outpatient Pharmacy to provide members, who require long-term maintenance medication, the ability to receive these prescriptions by mail order. This service will provide a 90-day supply of most long-term maintenance medications for 3-copays. To find out if you qualify for this service call 866-894-3784 (Monday through Friday, 8:00 a.m.-5:00 p.m.) to request an enrollment form and discuss your medication needs with the telepharmacist
Disposable Diabetic Supplies Procedure	Supplies must be purchased from a Unity Health Plans participating durable medical equipment provider. You will be required to pay the 20% coinsurance at the time of purchase.
Outpatient Mental Health Network/Policy	Your behavioral health care will be managed by Innovative Resource Group. Unity Health Plans contracts with Innovative Resource Group for their expertise as a managed behavioral health care organization and their wide selection of behavioral health providers. You must call Innovative Resource Group at 800-989-2792 for prior authorization. Staff is available to assist you seven days a week, 24 hours per day. A referral from your PCP is not required.
24-Hour Nurse Line	Not Available
PCP Restrictions	Each family member may select a different PCP within the Community Network. Changes to your PCP may be made by contacting Unity Health Plans and your payroll office. When we receive your change request by the 20 th day of the month, it will be effective the first day of the following month.
Dental Benefits If Provided	There is 100% coverage for preventive dental services at participating dental offices. Preventive dental services include: one routine periodic examination and oral prophylaxis every six months; one full mouth x-ray in any 3-year interval; bitewing x-rays each six months; and one topical fluoride application in any six month interval. Contact Customer Service at 800-362-3310 for a complete description of benefits.

Counties in Service Area	Hospitals in County	Major Providers in County
Adams	Adams County Memorial Hospital	To find out if your physician is a participating provider, please call Customer Service at 800-362-3310 to request a 2002 State of Wisconsin Provider Directory and Member Information book.
Columbia	Columbus Community Hospital and Divine Savior Healthcare, Inc.	
Crawford	Prairie du Chien Memorial Hospital	
Dodge	Beaver Dam Community Hospital and Waupun Memorial Hospital	
Grant	Boscobel Area Health Care, Grant Regional Health Center, and Southwest Health Center	
Green	The Monroe Clinic Hospital	
Iowa	Memorial Hospital of Iowa County	
Jefferson	Fort Atkinson Memorial Health Services	
Juneau	Hess Memorial Hospital	
Marquette		
Richland	Richland Hospital	
Sauk	St. Clare Hospital, Sauk Prairie Memorial Hospital, and Reedsburg Area Medical Center	
Vernon	Vernon Memorial Hospital	